

SDDC-PP Advisory 14-0102

DATE: 18 August 2014

FROM: SDDC-PP Scott AFB, IL

TO: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), and DoD-approved Personal Property Transportation Service Providers (TSPS)

SUBJECT: International Accessorial Item Codes and Invoicing Issues

1. This is a coordinated message between HQ SDDC and the Defense Personal Property System Program Management Office (DPS PMO).
2. DPS recently experienced two invoicing costing errors (ICE07 and ICE08) based on the following item code series: 501, 503, 504, 505, 506, 508, 509, 510, 516, 517, 520, 521, 522, 523, 524, 525, 526, 527, and 531. As of 15 August 2014, these invoicing errors have been resolved and must be invoiced under the correct item codes for PPSO review and action.
3. For TSPs that received ICE07/ICE08 code errors prior to 15 August 2014 and re-submitted the invoice(s) using the miscellaneous "MISC" item code: DO NOT re-bill, as no action is required (these invoices were paid under the MISC item code.)
4. If users experience invoicing issues, please contact the SDDC Systems Response Center (SRC):
 - a. Email: sddc.safb.dpshd@us.army.mil
 - b. Telephone: Toll free (800) 462-2176, option 5
 - c. Internet: <https://www.sddc-srchelpme.com>
5. Please email functional questions to army.sddc.safb.billing@mail.mil.
6. This message is approved for release by Ms. Jill Smith, Chief, Business Processes and Systems Integration Division, HQ SDDC.